# Radiotronics, Inc. Two (2) Year Limited Warranty

### **Warranty Coverage**

Radiotronics, Inc. and/or Radiotronics, Inc. d.b.a. AceK9 warranty obligations are limited to the terms set forth below: Radiotronics, Inc. and/or Acek9.com, as defined below, warrants this Radiotronics, Inc. and/or Acek9.com-branded electronics product against defects in materials and workmanship under normal use for a period of Two (2) YEARS from the date of purchase by the original end-user purchaser ("Warranty Period").

If an electronics defect arises and a valid claim is received within the Warranty Period, at its option, Radiotronics, Inc. and/or Acek9.com will either (1) repair the electronics defect at no charge, using new or refurbished replacement parts, or (2) exchange the product with a product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product.

Radiotronics, Inc. and/or Acek9.com may request that you replace defective parts with new or refurbished user-installable parts that Radiotronics, Inc. and/or Acek9.com provides in fulfillment of its warranty obligation. A replacement product or part, including a user-installable part that has been installed in accordance with instructions provided by Radiotronics, Inc. and/or Acek9.com, assumes the remaining warranty of the original product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Radiotronics, Inc. and/or Acek9.com's property. Parts provided by Radiotronics, Inc. and/or Acek9.com in fulfillment of its warranty obligation must be used in products for which warranty service is claimed. When a refund is given, the product for which the refund is provided must be returned to Radiotronics, Inc. and/or Acek9.com and becomes Radiotronics, Inc. and/or Acek9.com's property.

#### **Exclusions and Limitations**

This Limited Warranty applies only to electronics products manufactured by or for Radiotronics, Inc. and/or Acek9.com that can be identified by the "Radiotronics, Inc. and/or Acek9.com" trademark, trade name, or logo affixed to them. The Limited Warranty does not apply to any non-Radiotronics, Inc. and/or Acek9.com-branded electronics products, even if packaged or sold with Radiotronics, Inc. and/or Acek9.com-branded electronics. Manufacturers, suppliers, other than Radiotronics, Inc. and/or Acek9.com, may provide their own warranties to the end user purchaser, but Radiotronics, Inc. and/or Acek9.com, in so far as permitted by law, provides their products "as is". Radiotronics, Inc. and/or Acek9.com is not responsible for damage arising from failure to follow instructions relating to the product's use.

## This warranty does not apply:

(a) to damage caused by use with non-Radiotronics, Inc. and/or Acek9.com products; (b) to damage caused road hazards, product misuse, improper installation, impairments from accidents, flood, fire, earthquake or other external causes; (c) to damage caused by operating the product outside the permitted or intended uses described by Radiotronics, Inc. and/or Acek9.com; (d) to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of Radiotronics, Inc. d.b.a. AceK9; (e) to a product or part that has been modified to significantly alter functionality or capability without the written permission of Radiotronics, Inc. and/or Acek9.com; (f) to consumable parts, such as batteries, unless damage has occurred due to a defect in materials or workmanship; (g) if any Radiotronics, Inc. and/or Acek9.com serial number has been removed or defaced; (h) to costs of removal, shipping, installation, labor, inconvenience or consequential damages

To the extent permitted by law, this warranty and remedies set forth above are exclusive and in lieu of all other warranties, remedies and conditions, whether oral or written, statutory, express or implied. As permitted by applicable law, Radiotronics, Inc. and/or Acek9.com specifically disclaims any and all statutory or implied warranties, including, without limitation, warranties of merchantability, fitness for a particular purpose and warranties against hidden or latent defects. If Radiotronics, Inc. and/or Acek9.com cannot lawfully disclaim statutory or implied warranties then to the extent permitted by law, all such warranties shall be limited in duration to the duration of this express warranty and to repair or replacement service as determined by Radiotronics, Inc. and/or Acek9.com in its sole discretion.

Except as provided in this warranty and to the extent permitted by law, Radiotronics, Inc. and/or Acek9.com is not responsible for direct, special, incidental or consequential damages resulting from any breach of warranty or condition, or any under legal theory, including but not limited to loss of use; loss of revenue; loss of actual or anticipated profits (including loss of profits on contracts); loss of the use of money; loss of anticipated savings; loss of business; loss of opportunity; loss of goodwill; loss of reputation.

## **Obtaining Warranty Service**

Please review the documentation accompanying your Radiotronics, Inc. and/or Acek9.corn-branded electronic product before requesting warranty service. If the product is still not functioning properly after making use of these resources, please contact Radiotronics, Inc. and/or Acek9.com. A Radiotronics, Inc. and/or Acek9.com will help determine whether your product requires service and, if it does, will inform you how Radiotronics, Inc. and/or Acek9.com will provide it. Radiotronics, Inc. and/or Acek9.com will provide warranty service on products that are tendered or presented for service during the Warranty Period, as permitted by law. In accordance with applicable law, Radiotronics, Inc. and/or Acek9.com may require that you furnish proof of purchase details and/or comply with registration requirements before receiving warranty service. Please contact Radiotronics, Inc. and/or Acek9.com with the Serial Number of product requiring service and obtain an RMA.

To obtain technical support or RMA please contact:

Radiotronics, Inc.
1315 SW COMMERCE WAY STUART FL 34997-7231 Phone: 772-600-7574